

At the November 13, 2018 study session, staff presented the community development process review project with “Team Tipton”. This particular effort was targeted to mapping and improving the development applications submitted to the city with establishing such goals as improved customer service and predictability of process. It was noted in that presentation that one of the outcomes was a change in the culture of those departments involved; community development, public works engineering and the fire department. This larger city-wide effort is to not only address all departments and employees, but to support the efforts and progress of the Team Tipton project.

FISCAL IMPACTS:

The 2019 Budget includes \$125,000 for this project.

STAFF RECOMMENDATION:

Staff recommends proceeding with the project and releasing the budget proviso. If council so directs, staff would proceed with developing a very specific scope of work and advertising through a formal “Request for Proposals”. A committee of department directors would interview and select the most qualified team. A project plan and schedule would then be developed. It would be the intent of the City Manager’s Office to provide periodic updates to city council as appropriate.